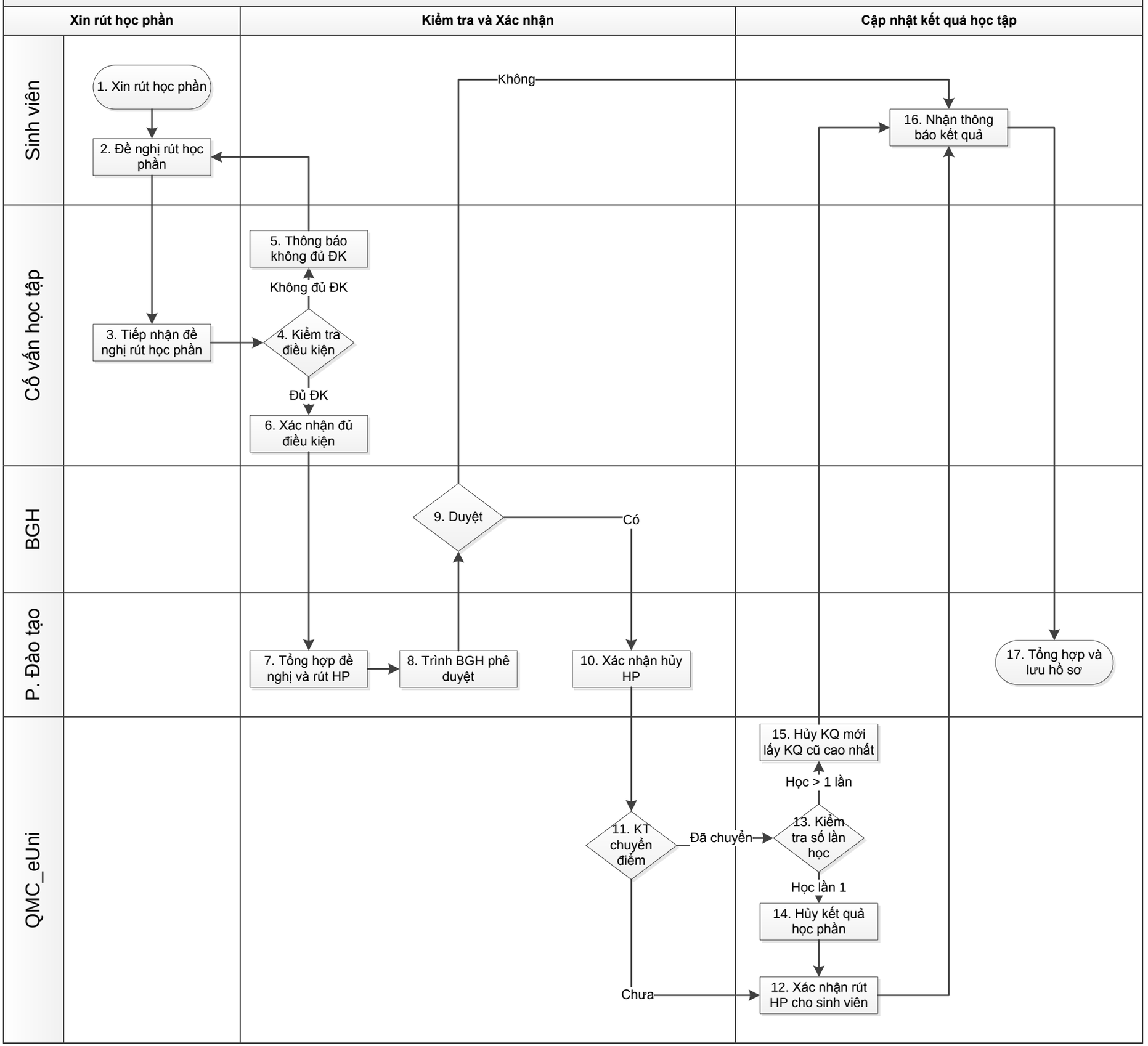QUY TRÌNH RÚT HỌC PHẦN